

## **My Toronto CREW PROfile – Carolyn Miura**



**Carolyn Miura**  
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### **Where do you work and what is your role there?**

I've been working at Eservus Online Concierge Services since 2001 in various roles - mainly in Marketing and most recently as the Regional Manager of the Toronto office. For those who are not familiar with Eservus, we are a tenant service available to Property Managers in North America. Our primary business is offering savings on entertainment ticket but we also have a worldwide hotel program and extensive Tenant Engagement Services program to help property managers engage with their tenants.

### **What areas of commercial real estate do you specialize in?**

Tenant Services

### **What do you find is most challenging or satisfying in your role?**

Members of the management team at Eservus all come from the commercial property manager industry. We know how busy property managers are and we are most satisfied when we can help make our property managers' lives easier or help them to build community in their buildings.

### **How long have you been a CREW member and what do you get most out of being a member?**

I joined Toronto CREW in 2015. I've been a member of the Marketing & Communications Committee and the Real Jobs Day Committee. I've met a lot of wonderful, intelligent women being on these committees and I feel fortunate to work alongside them. Real Jobs Day is a brilliant event and I love building into the lives of young students who need to know what career options are out there outside of being a teacher, lawyer, accountant etc.

### **I would like CREW members to call me whenever they need . . .**

... marketing, communications or special event advice. I can also assist with HR issues. Happy to also meet for coffee to talk about my Toronto CREW or Real Estate experience.